



## BTRC/SS/IGW(Common)/2009-852

Date: 04 July, 2010

## Subject: Interim Directives on International Outgoing Call Service.

In order to adjust the International Outgoing Call Charges (X value) with Settlement Charges (Y value) so that the subscribers can be provided with affordable tariff as well as stakeholders can be assured proper revenue sharing, the Commission issues the following interim directives for International Outgoing Call Service:

- 1. The Call charges for International Outgoing Calls shall be as per Attachment-1 (for PLMN destinations) and Attachment-2 (for PSTN destinations);
- 2. There shall be only one type of dialing ('00' dialing) for international outgoing calls and single call rate shall be applicable for any particular destination; that means the present system of ISD ('00') and EISD ('012') dialing for international outgoing calls shall be discontinued. However, BTCL may, in case of technical difficulty, continue its two types of dialing ('00' and '012') for the time being with the same call charge (as approved through this directive) and same quality of service (QoS);
- There shall be no 'Peak'/'Off-Peak' rates for international outgoing calls, flat-rated tariff shall be effective;
- 4. BTRC shall review the approved Settlement Charges (Y value) and Call Charges (X value) from time to time to adopt the changes in the market.

These directives are circulated for compliance with effect from 01 August, 2010.

(Md. Rezaul Quader) Director Systems & Service

- 1. All the Mobile, PSTN & IPTSP Operators.
- 2. All the IGW & ICX operators.